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3rd May 2016

Volker Fitzpatrick / Cross Rail

Dear Sir

Ref: C11187 Ilford Rail Depot, Ley Street, Ilford, Essex IG1 4BL

We write with reference to our recent site meeting to view and inspect the Kingspan composite wall panels which have been supplied to the above project.

The site visit was undertaken to comment upon repair works which had been carried out by CJ Coatings to the wall panels following various degrees of damage.

C J Coating is a company used by Kingspan and their work is carried out fully to Kingspan specifications.

Please be advised that the work carried out by them at the above site is covered under the Comprehensive Kingspan Product Guarantee.

We would confirm that the remedial works carried out by CJ Coatings had been carried out to a high standard at a number of locations on all elevations.

We would comment that due to the nature of on site spraying it is not possible to replicate perfectly the texture and consistency of factory coated coil and it is always going to be possible when viewing newly painted panels at certain angles and in certain light conditions to note shade variation and surface gloss levels. This will also be affected when viewing panels which have been recently coated against panels which have been subject to UV exposure and natural weathering.

Of course it is also possible to note slight imperfections at the site of the repair if viewed at close proximity depending upon the profile of the steel substrate and level of damage sustained. Industry standards and Kingspan specification state that repairs should be viewed while standing directly in front of the panel at a distance of 3 metres.

In conclusion we would confirm that the remedial repair works which have been carried out are deemed to be of a high standard, the visual affect which can at present be seen when viewing the panels at certain angles and in certain light conditions will not be visible following natural weathering and UV exposure.

We would also confirm that the remedial works undertaken by CJ Coatings will not affect the performance of the product in any way and the panels are of course still fully covered by the comprehensive Kingspan guarantee.

We hope this confirms the position but if you or your client wish to discuss this matter in further detail then please do not hesitate to contact us.

Yours Sincerely,

Paul Thorpe

Paul Thorpe
Regional Contracts Manager.
Kingspan Ltd